

# Strategic Plan 2014-17

## VISION

A strong, sustainable and effective community legal sector that ensures access to the law and social justice for all

## MISSION

To lead and support excellence in the community legal sector, promote the purpose and value of community legal centres, and advance social justice and a fair legal system

## VALUES

In our work as the peak body for community legal centres in Victoria, we value:

- collaboration and partnership with community legal centres and others
- innovation and leadership, and
- acting with courage and integrity on behalf of community legal centres and the communities they serve.

Federation of  
Community Legal Centres  
VICTORIA

## Strategic Goals

1

### Lead and support excellence in the community legal sector

- Support strong and effective CLC governance, operations and service delivery and develop the CLC workforce
- Lead and facilitate collaboration, coordination and information sharing between CLCs to support effective and well-targeted provision of community legal services
- Work with CLCs and funders to strengthen targeted, evidence based service planning and implement evaluation frameworks to ensure the right outcomes are delivered for clients

2

### Promote the purpose and value of community legal centres

- Build relationships and alliances, and engage with government and sector stakeholders, to maintain and strengthen CLCs' contribution to the community
- Increase awareness of, and advocate to strengthen, the role and contribution of CLCs
- Support and engage CLCs to promote their purpose, services, value and accessibility so that legal problems within the community are managed better and resolved earlier

3

### Advance social justice and a fair legal system

- Support CLCs' law reform, policy and other systemic advocacy to ensure laws and policies are informed by the experience and perspectives of CLCs and their clients
- Target the Federation's systemic advocacy expertise to where it is needed most and can have the greatest impact
- Lead and facilitate evidence-based policy, law reform and systemic advocacy

4

### Maintain the Federation of Community Legal Centres as a strong, high performing and sustainable organisation

- Ensure sound governance and effective member engagement
- Build organisational capability through strong operational management and a diverse funding base
- Develop the Federation of Community Legal Centres as a model workplace with well-trained, supported and satisfied staff and volunteers